



APP UI & Client version 2.0.15.

- **Highlights**

- New Alert system and settings
- Aimbetter Agents now support 32 bit windows version.

■ **Alert System - Rules**

The new alert systems now support the option to control rules and notification emails at any level Site, Server or SQL, the system catches rules from the lowest level setting to upper level settings.

Each account gets the default rule settings and the system start alerting from beginning of the servers creation.

In order to change Alert rules, go to Alerts module -> Settings Tab

1. **Rules Overview**

Base on the level selected on the site tree the rule settings are shown, when standing on site level you will be able to set all server rules on a specific rule (Please note that the alert system catches the rule from the lowest level rule setting to upper level if a rule was not set on a lower level than the upper level is catch and you can see that by selecting a server on the tree and see the level of inherit).

At the settings screen you can see the name, description, module belonging, Level of inherit and if this rule is enabled.

Rule	Description	Module	Level	Enabled	
Full Bak File	SQL BACKUP : Last FULL BAK File ...	Performance SQL	Default	✗	Edit
Differential backup	SQL BACKUP : Last Differential ba...	Performance SQL	Default	✗	Edit
Process cpu	Process CPU : Utilization is more ...	Performance OS	Default	✗	Edit
Process memory	Process memory : Use is more th...	Performance OS	Default	✗	Edit
CPU	CPU : Utilization is more than (%)	Performance OS	Default	✓	Edit
Memory	PHYSICAL MEMORY : Available is ...	Performance OS	Default	✓	Edit
Network utilization	NETWORK : Utilization is more th...	Performance OS	Default	✓	Edit
Table page corrupted	Table page corrupted	Performance SQL	Default	✓	Edit
Free disk space	DISK: Available space is less than ...	Performance OS	Default	✓	Edit

2. Edit Rule

Clicking on edit button on the rule row will open a popup window that stay on the screen until you close it. On this screen you can set the rule settings from critical to low, the time of period before alert these settings and turn off this rule.

Apply - Create a user rule that will not be based on the default system rule and close the window.

Reset – Remove the current user rule and set to default or inherit from upper level and close the window.

Cancel – Cancel all change made on the window and close the window.

CPU - Account: ryltech
⌵ ×

Description: CPU : Utilization is more than [%] On

Thresholds

All

Critical 90 % |
 Medium 70 % |
 Low 50 %

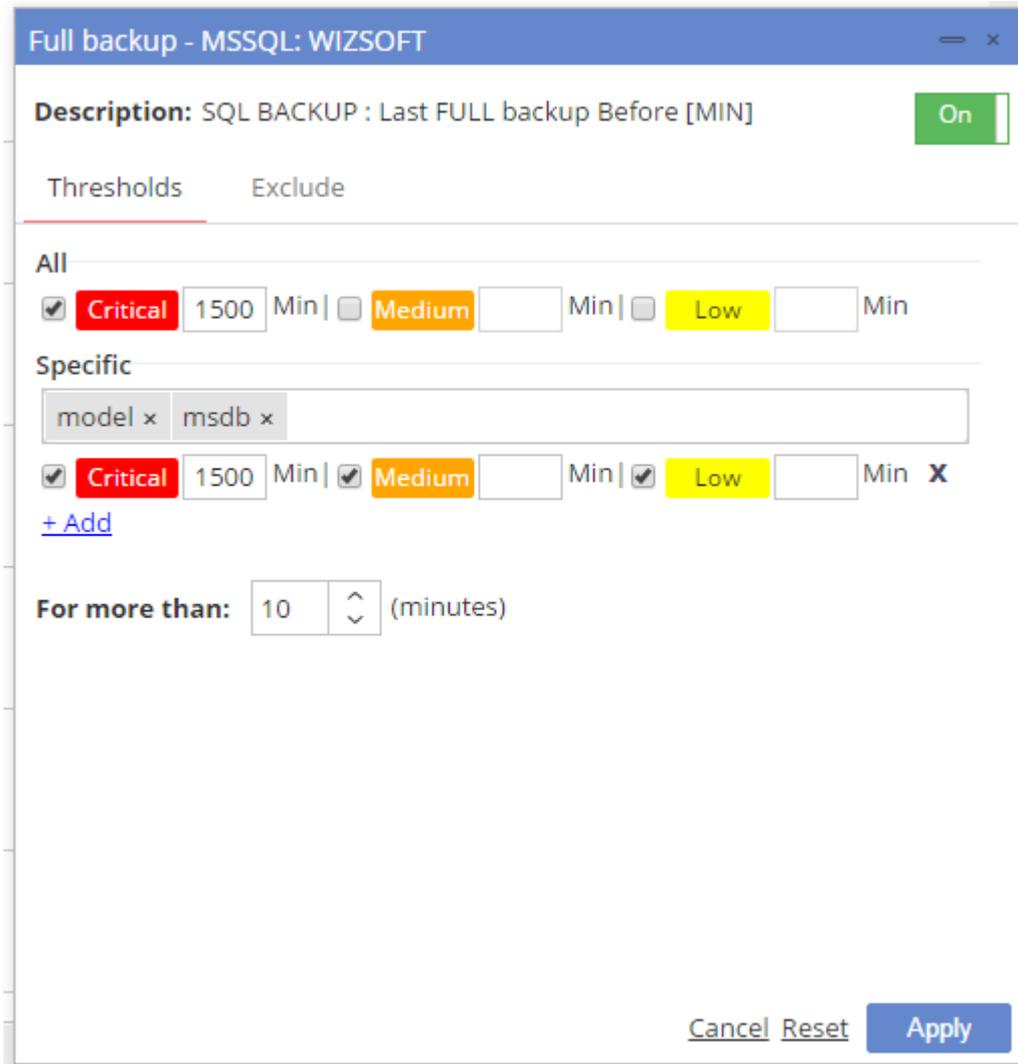
For more than: ⬆ ⬇ ⬆ (minutes)

Cancel Reset Apply

3. **Edit Rule server level**

On the server level the settings allows to exclude or to specify item settings

- a. Click +add, chose item you want to specify setting and set the measurements



Full backup - MSSQL: WIZSOFT

Description: SQL BACKUP : Last FULL backup Before [MIN] On

Thresholds Exclude

All

Critical 1500 Min | **Medium** Min | **Low** Min

Specific

model × msdb ×

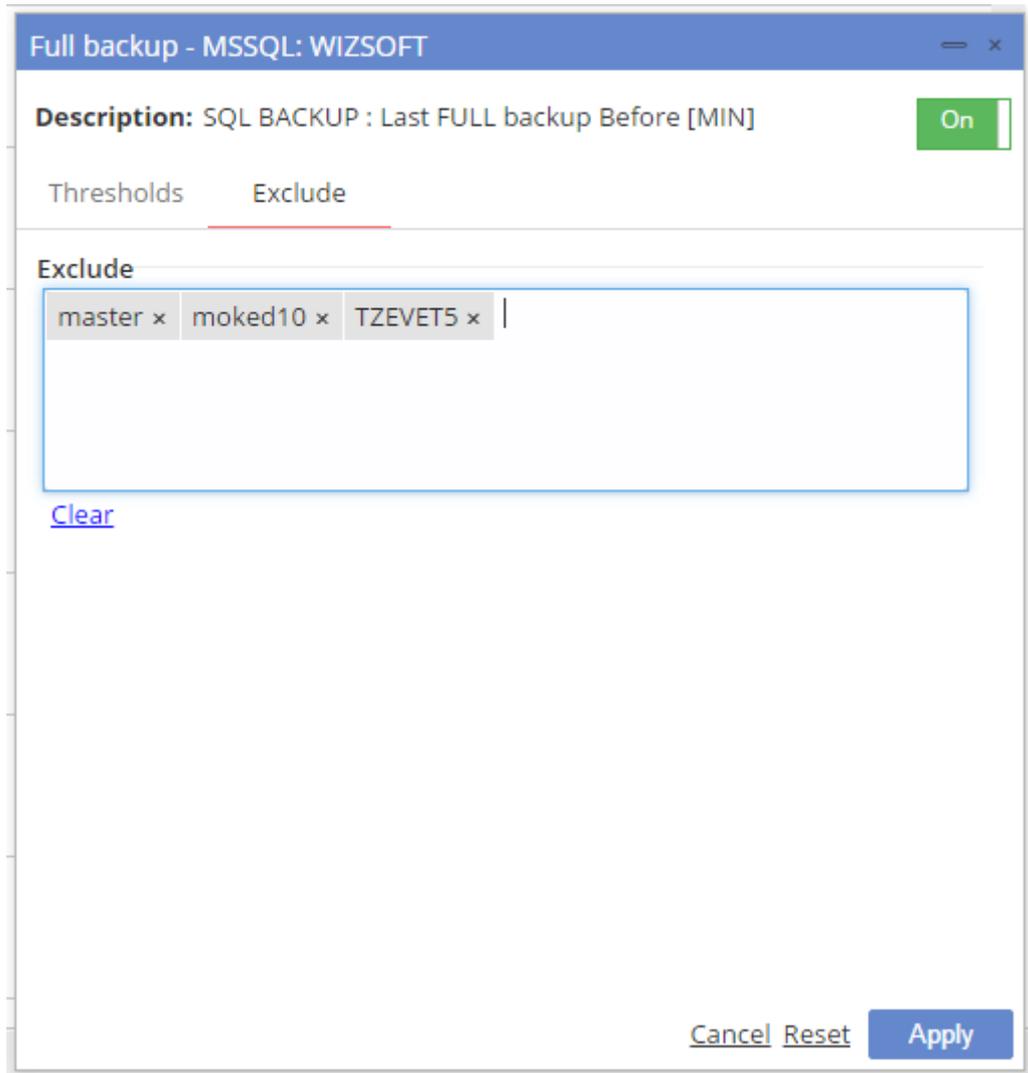
Critical 1500 Min | **Medium** Min | **Low** Min X

[+ Add](#)

For more than: (minutes)

[Cancel](#) [Reset](#) [Apply](#)

- b. Click tab Exclude and choose items not to be alert on



Alert System – Notifications

By default the email that created the account receive alert notifications.

In order to add or remove email you need to go to Settings - > notifications

Add notifications – open a window to add one email you can chose the alert minimum level severity to notify and the level of which the email will receive the email on all the account or just a specific server.

Remove - Clicking remove on email row will delete the email permanently and the email won't receive any notification any more.

The screenshot displays the 'Notifications' settings page. At the top, there are tabs for 'Alerts' and 'Settings', with 'Settings' selected. Under 'Settings', there are sub-tabs for 'Rules' and 'Notifications', with 'Notifications' selected. An 'Add Notification' button is visible. The main content is a table with the following data:

Email	Recipient Name	Level	Name	Min. Severity	
newalert@aimbetter.com	ryltech	Account		Critical	Remove
support@ryltech.co.il		Company	Donald Electric	Critical	Remove
support@ryltech.co.il		Company	TXU Power Energy	Critical	Remove
support@ryltech.co.il		Company	EMS Energy	Critical	Remove
support@ryltech.co.il		Company	Millennium Power	Critical	Remove
support@ryltech.co.il		Company	Power Episodes		

The 'New Email' modal window is open, showing the following fields:

- Send email to:
- Name:
- Min. Severity:
- Level:

Buttons for 'Cancel' and 'Add' are located at the bottom right of the modal.